

WARRANTY STATEMENT

Our Laryngoscope products and parts are made from medical grade material/alloys and unconditionally warranted to be of good quality and free from manufacturing defects in material and workmanship for specified period from week of manufacture, as it appears marked on the product. (i.e. 0708) – means manufactured in 07 week of year 2008.

Replacement product will be provided without charge for any of our product not meeting this warranty, subject to the following terms and exceptions :

- ➔ **Integrated fibre optic light blades, Modular fibre optic blades & light guides, Flexi-Tip Blades 'F/O or Conventional Light, Conventional Blades 'LED or Vacuum Light** are warranted to perform for a period of 3 years from week of manufacture, as it appears etched in the form of LOT number on each blade.
- ➔ **All handles – namely LED / XENON - Fibre Optic Handles, Conventional Handle & Rechargeable Laryngoscope handles** covering all sizes, are warranted to perform for a period of 3 years from week of manufacture as it appears etched in the form of LOT number on each handle.
- ➔ **Charger Adapter & Rechargeable Battery Packs** are warranted against faults or defects in material, Function or workmanship for a period of 1 year from date of purchases.
- ➔ **MR Conditional** battery packs are warranted by the manufacturer as mentioned on battery packs.
- ➔ **All Disposable Laryngoscope Blades and Handles** are warranted for a period of 1 year from week of manufacture as it appears on the label pasted on to peel off pouch.

All of the above warranties are conditional to the product being used, cared for, handled, cleaned, disinfected and / or sterilized according to the manufacturer's instructions as they appear in the Instructions for Use that accompany every of our product.

The above warranty does not cover products that have been deemed defective due to misuse, improper cleaning and handling, neglect, accident, improper storage or application, unauthorized repair or unreasonable damage.

We will have no obligation under this warranty for:

- ➔ Consumables such as Bulbs, LED's or Batteries,
- ➔ Products labelled "Disposable" or "Single Patient Use" where any attempt has been made to reprocess them,
- ➔ Reusable products that have been reprocessed without following the appropriate use, care, repair and reprocessing guidelines and instructions provided by manufacturer in the Instructions or User Manual.
- ➔ 'Disposable' or 'Single Use' products have no warranty if the peel off pack is opened for usage.

We reserves the right to inspect prior to repair or replacement any product that is deemed by the customer to be subject to manufacturing or materials defect. Our obligation shall be the warranty specifically defined in this statement and shall not be liable for any consequential, incidental, direct or indirect damages or loss arising out of the design, manufacture, sale, use or repair of the products.

Only use genuine accessories and lamps with our products. Alternatives may shorten product life and may invalidate product guarantee. Our sole obligation under this warranty is to repair or replace, at our discretion, any component (e.g. laryngoscope handle, battery, lamp), which is found upon our inspection to be, defective in material or workmanship during the period prescribed above. Such product will be repaired or replaced without charge to the user provided that, (1) prior written approval is acquired before returning any product, (2) freight to the manufactory is pre-paid and (3) any product returned must be decontaminated and sterilized and be accompanied with relevant documented evidence. This warranty does not apply to battery or bulb depletion, wear or failure occurring as a result of any of the following:

Abuse, misuse, any alteration or modification made to the product without our express written consent, attempted disassembly, neglect, improper installation, or any other use inconsistent with the specification or warnings or recommended operating practices specific to the handle, battery or bulb.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES (EXCEPT OF TITLE) EXPRESSED, IMPLIED, OR STATUTORY INCLUDING ANY WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE.

